



## RENTAL REGULATIONS AND CONDITIONS rev.2024

1. To rent one of our bicycles it is mandatory to contact us at least 24 hours in advance (by telephone, email, or online form) and arrange the pick-up time and place. It is possible to access the service if you are 18 years of age, otherwise you will need the accompaniment and assumption of responsibility by an adult.
2. For the daily rental of a bicycle, it is necessary to leave a valid identity document in storage or alternatively, as a guarantee, provide your credit card number.
3. For multi-day rental, a deposit of €50.00 is required for each bicycle, €150.00 in the case of an electric bike or a credit card guarantee. The bicycle is supplied in a perfect state of maintenance, equipped with front and rear LED lights, side bags, front bag (city bike model), repair kit and padlock. It is also possible to rent, upon request, protective helmets, reflective jackets, and cycle touring bags.
4. Travel&Bike assumes no responsibility for any damage to things or people caused by the customer while using the bicycle and other equipment. The customer is also responsible for damage, theft or loss of the bike or other equipment. In the event of damage or theft of the rented vehicle, the customer will have to reimburse the costs of repairs or the entire bicycle. In the event of theft, the customer must immediately file a report at the nearest police station or Carabinieri and send a copy to Travel&Bike. The charge for the repair will be calculated on the market prices of the items to be repaired and the cost of labour. The replacement charge will be calculated on the wholesale price of the bicycle. (Value: €400.00 city/trekking/mtb; €3250.00 e-bike)
5. In compliance with Legislative Decree 30 JUNE 2003 NR 196 ss. mm. for the protection of personal data the lessee authorizes the lessor in question to use their personal data for statistical use, images, photographs for promotional use on social networks such as Facebook, Instagram, You Tube on the social pages of Travel&Bike owned by Vicus Novus Agenzia Viaggi and Tour Operator.
6. The return of the rented bicycle and equipment must take place within the established deadlines. The extension of the rental period will be possible exclusively with the consent of the Travel&Bike staff; for any delays a surcharge will be calculated.
7. Payment for the rental is anticipated upon delivery of the bicycles. The rates indicated include collection and return of the bicycle at the Travel&Bike rental point in Marghera (Via della Rinascita 6) or Dolo (c/o B&B Dimora Naviglio – Via Brenta Bassa 67). After 4 hours of rental the daily rate will be calculated.
8. A supplement as per the table will be charged for bicycle delivery and return to the hotel or other different place requested by the customer (FS station, airport, etc.). The delivery and collection service outside the route indicated above will be quoted separately.

The Customer requests to have read and accepted the Travel&Bike rental regulations which are an integral part of this contract.

Place and date \_\_\_\_\_ Client's signature \_\_\_\_\_